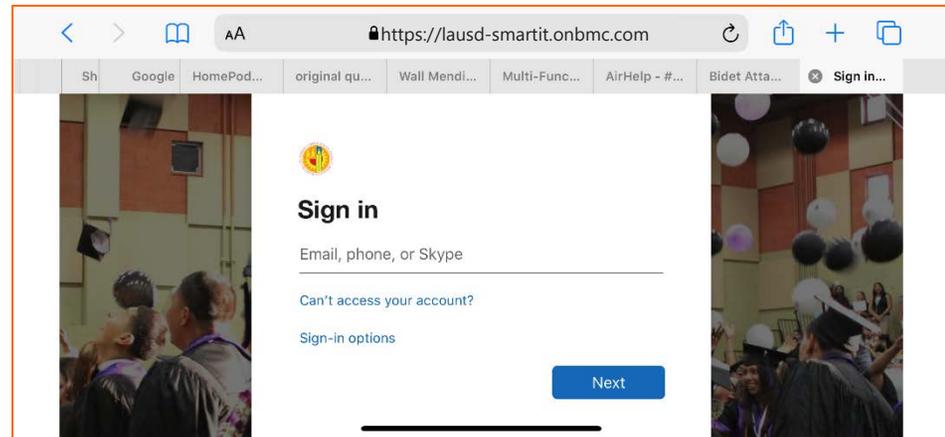# Accessing the LAUSD Service Management console on iPhone/iPads

Accessing the LAUSD Service Management console
commonly known as Remedy with Smart IT

1. Open a web browser on your iPhone or iPad.
2. Go to the URL link shown below:

    https://lausd-smartit.onbmc.com

3. Sign-in using your full LAUSD email and password.

    e.g. jane.doe@lausd.net

Bookmarking the LAUSD Service Management Console

1. Tap on Share
2. Tap on "**Add to Home Screen**"
3. Tap on "**Add**"
4. text